



Company Profile...

QCI

Quality Comes First

FBI Editor, MARK FERGUSON, looks at the work of Quality Corrections and Inspections, a U.S. company dedicated to providing repairs and logistic solutions for companies sourcing footwear and other products from around the world



QCI is a family-owned business that has assisted hundreds of companies over the years.

U.S.-based Quality Corrections and Inspections (QCI) is adamant that, given the rapidly changing face of the shoe and apparel industries over the last 20 years, 'offshore' manufacturing has helped to reduce business costs but also created a potential host of new problems.

Testament to this is QCI's position as both a respected member of the American Apparel & Footwear Association and a successfully established business with 20 years of experience in its field.

During this time, the company says that it has repaired millions of shoes and other





Refinishing, toning and color change are just a few of the services QCI has to offer.

facing quality issues and production challenges in a wide range of industries. The objective of QCI is to exceed our customers' expectations by providing cost-effective, time-saving solutions to our clients' quality issues and production challenges.

"The majority of companies in the west have eliminated domestic manufacturing, creating the need for a company like Quality Corrections & Inspections to perform rework and inspection services," explains Easley.

"We know there are times when shoe manufacturers and importers find themselves with less than first-rate quality merchandise. Whether foreign or domestic, here at QCI we specialize in repairing the production errors made by someone else. Our team of professionals can solve a vast array of problems that can occur during the manufacturing and shipping process. No job is too big or too small."

QCI's repair and inspection services aim to be all encompassing and are designed to provide a practical response to almost every problem contingency, whether the issue is one of quality control or repairs such as stitching, refinishing, or eyelet replacement.

articles for hundreds of renowned brands, many of which include the foremost names in athletic, dress and casual shoe production.

Based in Duncansville, Pennsylvania, and with a West Coast Facility in Henderson, Nevada, which opened in November 2003, QCI is a family-owned business that has assisted hundreds of companies over the years. "This company was built on integrity and our ability to solve problems and deliver services with unsurpassed quality," comments Doug Easley, New Market Development and Sales Director at QCI.

"We are a progressive business seeking opportunities with companies





The company's Quality Assurance Inspectors are able to perform audits and full inspections of merchandise, using a client's own quality standards. QCI can also sort first quality from seconds, analyze defects and perform corrective measures to solve problems. "We can assist in getting merchandise to market on time without the need to return it to vendors overseas," adds Easy.

"The heart of our business is our ability to analyze and quickly perform

repair services on a wide variety of merchandise. We house a well diversified assortment of equipment and our fully qualified personnel provide a quality service with the quickest turnaround time possible, ensuring that our clients' merchandise arrives on time."

Some of the key services performed on footwear, apparel and general merchandise by QCI include:

- **Quality control inspections and sorting**
- **Large-scale repair capability — volumes from 100 to 1 million units**
- **'Unlimited' shoe and accessory repairs**

- **Refinishing, toning and color change on leather and vinyl goods**
- **Stitching repairs by machine and hand**
- **Product alterations**
- **Changing sewn-in labels**
- **Hardware replacement of items such as buckles, zips, eyelets, snaps rivets, straps and accessories**
- **Sizing pre-ticketing and labeling**
- **Cleaning of complete items, such as mold/mildew, and spot cleaning**
- **Contract cutting and stitching**

Once a client brings a footwear problem to QCI, it develops a strategic approach to each unique situation. This includes factoring in time scales, cost analyses, and an action plan — all for no additional charge.



QCI's facilities include modern, capable structures for warehousing and secure storage for customer product.



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"Upon receiving a shoe sample, our team examines the project from all sides, proceeds to lab testing and processes a final confirmation sample for approval, usually within 24 to 48 hours," notes Easy.

"One of the most impressive capabilities at QCI is the fact that we can quickly tool-up for unique multiple tasking. Our qualified personnel have a 'whatever-it-takes' attitude to provide a quality job with the quickest turn time in the industry."

"The bottom line is — what do I get from Quality Corrections and Inspections? Well, the outcome of the procedures enacted on your behalf at QCI can be a product line saved, potentially lost profits recovered, and adverse customer relations avoided."

"We apply expert creativity to proven techniques that yield timely results for our customers."

For further details:

Tel: +1.814.696.3737 or

+1.800.340.8384 (freephone)

Internet:

www.qualitycorrections.com

As Inspector Corrector says: "We walk in your shoes to understand and solve your quality problems." He symbolizes QCI's attention to detail and our relentless dedication to quality.



Defective Shoes shipped to your U.S. Customers? Let QCI turn your Problems into PROFITS!

QCI's U.S. Shoe Repair Services:

- 100% Quality Control Inspections & Audits
- Mold/Mildew Removal (see picture below!)
- Upper Toning & Refinishing/Color Corrections
- Stitching & Sole Repairs
- Blooming & Spewing Issues
- High Volume Ticketing/Tagging/Labeling
- Buckle & Hardware Replacement
- Odor Removal
- Sockliner Issues
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doug_easy@qualitycorrections.com

(We do repair projects for many Chinese Shoe Factories, their U.S. Agents and also for their U.S. Clients)

Mold and Mildew Removal

Before



After